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FILING RECEIPT

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22927 WALKER DIGITAL MANAGEMENT, LLC 2 HIGH RIDGE PARK

FILING or

371(c) DATE

Receipt is acknowledged of this non-provisional patent application. The application will be taken up for examination in due course. Applicant will be notified as to the results of the examination. Any correspondence concerning the application must include the following identification information: the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filling Receipt, please submit a written request for a Filling Receipt Correction. Please provide a copy of this Filling Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filling Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filling Receipt incorporating the requested corrections

Applicant(s)

Jay S. Walker, Ridgefield, CT; Paul T. Breitenbach, Wilton, CT; Daniel E. Tedesco, Shelton, CT; James A. Jorasch, New York, NY;

Power of Attorney: The patent practitioners associated with Customer Number 22927

Domestic Priority data as claimed by applicant

This application is a 371 of PCT/US05/21108 06/16/2005

which claims benefit of 60/580,180 06/16/2004

Foreign Applications

If Required, Foreign Filing License Granted: 07/01/2008

The country code and number of your priority application, to be used for filing abroad under the Paris Convention, is US 10/578.181

Projected Publication Date: 10/09/2008

Non-Publication Request: No

Early Publication Request: No

Title

Products and Processes for Addressing a Customer Service Issue

#### **Preliminary Class**

705

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